



What to Expect on Opening Day

Monday May 4th, 2020

We would like to thank everyone for all your support and patience through these trying days. Although we have the go ahead to officially open on Monday May 4th let us tread lightly and follow instructions from Alberta Health Services and the National Golfcourse Owners Association. We are not off the hook yet! Let us all be safe and follow instructions accordingly so we can continue to have golf courses open.

Below will be everything you need to know and expect when you arrive for your round of golf.

IMPORTANT NOTES:

- Practice Green is closed
- Only people who have tee times will be allowed on the premises
- Individuals who have a cough, shortness of breath, fever, runny nose or sore throat should stay home
- We will try our best to have a greeter to provide instructions and details
- Please adhere to instructions and regulations below

If you do not abide by these stipulations you will be asked to leave

Tee Times:

- **Mandatory tee times must be booked over phone**
 - (780) 387-5760
- ABSOLUTELY NO WALK ONS ARE ALLOWED DURING THIS TIME
- Tee times will be 12 minutes apart
- If you do not abide by this rule you will be asked nicely to return back to your vehicle to book a tee time accordingly

When You Arrive:

- Please remain in your vehicle until 15 minutes prior to your tee time
- The clubhouse will be closed and locked.
- There will be a window open on the West (left) side of the clubhouse on the back deck where we will be taking payment and mentioning any other details you need to know before you start your round
- If you want a scorecard please ask us and we will hand you one with the Proper Protective Equipment (PPE)

Power Carts:

- There will be a designated roped off area for power carts that are sanitized and ready for pick up and an area for drop off
- During payment at the window we will tell you which cart you will be assigned to for your round
- **IMPORTANT NOTE:** One person per cart. If you reside with the person you are golfing with you are allowed to ride in the same power cart. PLEASE RESPECT THIS IMPORTANT RULE!
- **Power carts or pull carts will be sanitized before and after each use**
- Coolers on the power carts have been removed due to protocol by AHS

Payment:

- We are accepting all forms of payment unless told otherwise over phone when you book your tee time
- We do not take American Express
- We will be taking payment with proper PPE for your safety

During Round:

- YOU ARE NOT ALLOWED TO TOUCH THE PIN
- On the greens there will be a tool to use with your putter to remove the ball from the cup.
 - There will be a small hook you will see, use your putter to lift the hook up and the ball will automatically roll out
- Please do not take the pin out of the cup
- **There will be no loitering allowed on course, please play your round efficiently and smoothly for your safety**
- Please respect 6 (2 meters) ft Social distancing if you are golfing with someone you do not reside with
- **There will be marshall's on the course to ensure we are keeping others and ourselves safe**
- If you encounter a slow group during your round please contact the clubhouse
 - Our marshall's will ensure social distancing and steady pace
- We have removed sand rakes off the course. If your ball lands in the sand bunker please do your best to smooth over your divot with your foot

After Round:

- If you are driving a power cart there will be a designated area to drop of your cart for sanitization
- You must remove all your belongings (including garbage and cans) before you leave
- You must return to your vehicle and vacate as soon as all the above are complete
- Thank you for respecting the safety guidelines!!

For now there is no ladies or mens leagues occuring. We will be sure to let everyone know any decisions made moving forward.

As for membership prices please call us to inquire.

We are all in this together!

Sincerely,

Triple Creek Golf Course Staff

